Waage Hannover e.V.

We are the non-profitmaking, non-commercial Centre for Mediation and Conflict Resolution in the city of Hannover and surrounding region. We are financed and supported by, among other things, (federal) state funds, donations and fines.

We are active in a variety of areas:
- Counselling and mediation following crimes / victim-offender mediation
- Mediation and conciliation body / out-of-court clarification of interpersonal disputes and disputes subject to civil law
- Counselling in family and relationship disputes
- Mediation training (BM / BMWA)

Our work complies with recognised mediation standards and, if applicable, the Rules of Conciliation recognised by the Ministry of Justice.

Everyone working for Waage has completed a recognised mediation training course of at least 200 hours and attends regular professional development sessions. We are impartial, obliged to maintain confidentiality and guarantee that discussions will proceed in a fair manner.

"We, Waage Hannover e.V., have already successfully mediated in thousands of cases."

Office hours
- Monday 09.00–19.00
- Tuesday 09.00–19.00
- Wednesday 09.00–13.00
- Thursday 09.00–13.00
- Friday 09.00–13.00
- Appointments by arrangement

Bank details
- Bank Sparkasse Hannover
- IBAN DE57 2505 0180 0000 2297 41
- BIC SPKHDE2HXXX

City railway, S-Bahn, Deutsche Bahn trains
- Stop: Hannover Central Railway Station (Hauptbahnhof)
- On foot from Hannover Central Railway Station via the Lister Meile approx. 6 minutes or 500m

Contact us
- Tel +49 (0) 511 700 521 40
- Fax +49 (0) 511 700 521 41
- info@waage-hannover.de
- www.waage-hannover.de

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Victim-Offender Mediation (VOM)

Waage Hannover offers a neutral setting for supporting people in disputes following crimes.

The public prosecution department and court can, following a criminal charge, commission Waage with the task of attempting victim-offender mediation. Those affected can also contact us themselves.

In victim-offender mediation, the consequences of a crime are discussed in a mediation session. Disputes can be resolved and mutually acceptable settlements be reached e.g. compensation for damage suffered.

Victim-Offender Mediation is...

- voluntary
- fair and impartial
- confidential
- free of charge
- unbureaucratic

The interests of the relevant victims and accused parties are the focus of attention.

Experience has shown that the affected parties are, as a rule, satisfied with the course and outcome of VOM. Unlike in court proceedings, here they have the chance to talk about the incident in a calm setting and find a fair outcome themselves.

Adherence to the agreements reached is then monitored by Waage. As a result, court proceedings can be avoided.

First of all we offer no-obligation, one-on-one interviews, in which it is clarified whether VOM is possible.

The next steps are discussed. If both or all parties involved are in agreement, there will then be a joint dialogue.

For more information see

- www.waage-hannover.de