

## Waage Hannover e.V.

We are the non-profitmaking, non-commercial Centre for Mediation and Conflict Resolution in the city of Hannover and surrounding region.

We are financed and supported by, among other things, (federal) state funds, donations and fines.

### We are active in a variety of areas:

- ✓ Counselling and mediation following crimes / victim-offender mediation
- ✓ Mediation and conciliation body / out-of-court clarification of interpersonal disputes and disputes subject to civil law
- ✓ Counselling in family and relationship disputes
- ✓ Mediation training (BM / BMWA)

Our work complies with recognised mediation standards and, if applicable, the Rules of Conciliation recognised by the Ministry of Justice.

Everyone working for Waage has completed a recognised mediation training course of at least 200 hours and attends regular professional development sessions. We are impartial, obliged to maintain confidentiality and guarantee that discussions will proceed in a fair manner.



**We, Waage Hannover e.V., have already successfully mediated in thousands of cases.**

### Office hours

- ▶ Monday 09.00–19.00
- ▶ Tuesday 09.00–19.00
- ▶ Wednesday 09.00–13.00
- ▶ Thursday 09.00–13.00
- ▶ Friday 09.00–13.00
- ① *Appointments by arrangement*

### Bank details

- ▶ Bank Sparkasse Hannover
- ▶ IBAN DE57 2505 0180 0000 2297 41
- ▶ BIC SPKHDE2HXXX

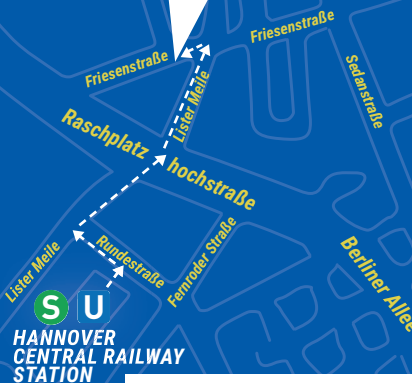
### City railway, S-Bahn, Deutsche Bahn trains

- ▶ Stop: Hannover Central Railway Station (Hauptbahnhof)
- ▶ On foot from Hannover Central Railway Station via the Lister Meile approx. 6 minutes or 500m

WAAGE Hannover e.V.  
Friesenstraße 14  
30161 Hannover



*Scan now and navigate using your mobile!*



### Contact us

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# Victim-Offender Mediation

Resolving disputes and reaching settlements

[www.waage-hannover.de](http://www.waage-hannover.de)

Englisch



## Victim-Offender Mediation (VOM)

Waage Hannover offers a neutral setting for supporting people in disputes following crimes.

The public prosecution department and court can, following a criminal charge, commission Waage with the task of attempting victim-offender mediation. Those affected can also contact us themselves.

In victim-offender mediation, the consequences of a crime are discussed in a mediation session. Disputes can be resolved and mutually acceptable settlements be reached e.g. compensation for damage suffered.

“ **Disputes can be resolved and mutually acceptable settlements reached**

## Victim-Offender Mediation is...

- ✓ voluntary
- ✓ fair and impartial
- ✓ confidential
- ✓ free of charge
- ✓ unbureaucratic

The interests of the relevant victims and accused parties are the focus of attention.

“

**Unlike in court proceedings, here you have the chance of finding a fair outcome yourself**

**Experience has shown** that the affected parties are, as a rule, satisfied with the course and outcome of VOM. Unlike in court proceedings, here they have the chance to talk about the incident in a calm setting and find a fair outcome themselves.

Adherence to the agreements reached is then monitored by Waage. As a result, court proceedings can be avoided.

First of all we offer no-obligation, one-on-one interviews, in which it is clarified whether VOM is possible.

The next steps are discussed. If both or all parties involved are in agreement, there will then be a joint dialogue.

For more information see  
▶ [www.waage-hannover.de](http://www.waage-hannover.de)